The context or setting within which the program operates including the surrounding policy, economic, or political milieu.

The local context the program operates within. This can be formal such as a health organization or an informal group of people working together.

The business actors that utilize the program. One business actor may have more than one perspective or role.

What needs to be accomplished including specific objectives, and how it is to be accomplished to achieve the role(s) that is (are) defined.

The work that is performed by the business and technical actors and the workflow with high-level behaviours performed by the different roles.

The information ecology that supports the workflow, including how the system appears to the business actors.

The software or other entities that have a single information function that support the information system.

Data structures and standards; Representation of data into information and the rules by which knowledge is represented; Understanding and application of machine rules; Algorithms that are used to collect and store data or display information.

The software, hardware, and networking that the higher levels operate through.